

The current circumstances of society require companies to offer higher quality products and services, as well as greater environmental protection in the activities we carry out.

The management of Sentat Design, SLU is aware of this responsibility, and in its process of continuous improvement and pollution prevention, establishes a Management System based on the ISO 14001:2015 standard for its activities of wholesale trade of furniture and design accessories.

Our years of experience are our backing and the quality of our service is our letter of introduction to the products we offer our customers.

In addition, this policy establishes a framework to ensure the establishment and review of the objectives and targets of our environmental management system.

In order to achieve these goals, the management of Sentat Design, SLU establishes the following commitments:

1. To comply with the established legislation both in environmental matters, in addition to other requirements that the company may voluntarily subscribe to with its clients.
2. The total satisfaction of its clients. That all Sentat Design, SLU staff have the particular objective of obtaining customer satisfaction, assume their responsibilities and carry out their duties using appropriate environmental practices.
3. Creation and maintenance of communication channels with the interested parties, in order to understand their requirements and expectations and to be able to move towards their satisfaction.
4. Continuous training to improve the skills of our operators.
5. Prevention and minimisation of waste generation.
6. To guarantee an analysis and monitoring of the relevant processes, establishing the relevant improvements in each case, depending on the results obtained and the objectives established.
7. Establishment of objectives aimed at improving performance in terms of quality and the environment, as well as the continuous improvement of processes and activities regulated in the Integrated Management System that develops this Policy.

The Sentat Design, SLU policy is in continuous evolution with the company, so it is reviewed for its continuous adaptation, it is displayed in a visible place for all the staff and it is communicated, so that it is understood at all levels of the organisation.